KIRKLEES SUMMER PLAYSCHEME CAMP

CANCELLATION POLICY

Cancelling Your Booking

If you wish to cancel your booking please email us as soon as possible so that we can allocate the place to someone else. Our email address is kirkleescamp@btinternet.com.

If you cancel by **14 July** we will give you a full refund.

If you cancel **7 days before the start of your booking,** we will refund half of your payment.

If you cancel **3 days before the start of your booking,** we will be unable to give you a refund as we will have insufficient time to refill the place.

If your child is ill just before camp, please let us know and we will endeavour to book them on a later camp when they have recovered. If you wish to ask for a refund in these circumstances please provide evidence of illness.

Refunds will be made by paypal.

Cancelling of Camp

If we have to cancel due to Covid you will receive a full refund.

On other very rare occasions we may need to cancel one or some of the camps. This might be caused by: -

- Volunteer or children's sickness
- Severe weather
- A failure of utilities
- Insufficient bookings for the camp to be viable.

Cancellation is unlikely and we have only done this twice in the last 40 years. If we do need to cancel, we will contact you as soon as possible and offer a full refund or a place on another camp.

Reviewed and updated February 2021