

## **FAQs**

**Q:** Is my child allowed to share a tent with their friends?

**A:** Yes - Tents are limited to 4 children and are single sex. We aim for tent occupants to be of similar age, but this is not essential.

**Q:** My child won't know anyone else there, will this be a problem?

**A:** No – we play several 'getting to know you' games before children go into their tents so children can find children that they want to share a tent with. This grouping then helps them to make friends and get to know others at camp.

**Q:** My child still wets the bed; will this be an issue?

**A:** No – many children still experience these problems, especially when sleeping outside for the first time. Our experienced leaders will discretely deal with any issues and will replace bedding/clothing where necessary.

**Q:** Is the site secure at night?

**A:** Yes, there is a security guard patrolling the site during the night. The children need to follow the rules and stay in their tent at night except to go to the toilet. This means that we can keep them safe. If your child is ill in the night the security guard will wake the on call staff to help them.

**Q:** What do I do if I need to contact my child urgently during their time at Camp?

**A:** When you drop your child off we will give you a note with useful information, including an emergency number for the camp.

**Q:** What happens if my child loses some of their belongings?

**A:** This happens all the time! We have a lost property box at Camp and children can reclaim any lost items throughout camp and we do a final check at the end of Camp. If your child returns home without something please contact us as soon as possible. It really helps if you put their name in and do not send them with expensive or precious belongings.

**Q:** What happens if my child gets homesick?

**A:** We have a supportive team of volunteers who are very experienced at dealing with these issues. We try to get the children engaged so they can forget that they are homesick. If this does not work we will phone you for advice and agree how you want to handle it. Often a phone call to home will help. If your child rings you upset ask them to talk to Jane and ring us on the emergency number to let us know there is a problem.

**Q:** Can my child bring their mobile phone?

**A:** Children are allowed to bring a mobile phone. However, their use is controlled to avoid damage or loss. We store the phones in the camp safe and children can ask for it anytime between 9.00 am and 9.00pm.

**Q:** What happens if my child falls sick at Camp?

**A:** Any children who fall sick and acquire injuries at Camp will be dealt with by our qualified first aiders. Any existing medical conditions are noted and dealt with

appropriately. In more serious circumstances, parents will be contacted and the appropriate medical assistance will be sought. Our parent leaflet gives you more information on how we handle injuries and illness.

**Q:** What happens if my child is bullied at Camp?

**A:** We have a strict anti-bullying policy at Camp and it is taken very seriously. At the start of camp we do an anti bullying session with all the children to remind them that bullying is wrong. If your child is bullied they should tell their group leader or come to see Jane. If they phone you and say they are being bullied call us at camp straight away so we can deal with it.

**Q:** Can I drop-off/collect my child directly at the campsite?

**A:** No. The access to the site is difficult and it would not be safe to have a number of cars coming on to site when the children are arriving. So all transport is from the designated locations at Huddersfield bus station, Dewsbury bus station or Woolley Edge Services. If your child needs to arrive/leave at a very different time then please get in contact with the Camp to make special arrangements.

**Q:** What happens if my child misses the pick-up bus?

**A:** You will need to phone or email the camp site and we will find a solution.

**Q:** Does my child need to bring any money?

**A:** Your child will have the opportunity to purchase an exciting selection of different goodies such as sweets and glow sticks. Although this is not compulsory, it enhances their experience of camp. We advise that children bring no more than £15 and most children bring £5 to £10.

**Q:** My child has special dietary needs can you meet them? We regularly provide vegetarian, vegan, Halal and gluten free diets. Just let us know what your child requires and we can ensure that their needs are met.